

# Trainer Terms and Conditions for Zobskill.com

## *(Marketplace for Training & Jobs)*

**Effective Date: 27/11/2024**

Welcome to **Zobskill.com**. These Terms and Conditions ("Terms") govern the relationship between **Zobskill.com** (owned and operated by Eduglobal Solutions) and you, the **Trainer**, who lists and offers training courses on the platform. By listing courses on Zobskill.com, you agree to these Terms.

### 1. Definitions

- **Platform:** Zobskill.com, the website, and its associated services.
- **Trainer:** An individual or entity listing training courses on Zobskill.com.
- **User/Student:** An individual purchasing or enrolling in a course listed by the Trainer.
- **Content:** All information, descriptions, images, videos, and materials submitted by Trainers for their course listings.

### 2. Eligibility

- Trainers must be at least 18 years old and legally capable of entering into a binding agreement.
- Trainers must provide accurate and verifiable information, including certifications, credentials, and payment details.

### 3. Trainer Responsibilities

- **Accurate Information:**  
Trainers are required to provide accurate and truthful information about their courses, including duration, fees, certifications offered, and learning outcomes.
- **Compliance with Laws:**  
Trainers are responsible for ensuring their courses comply with all applicable laws, regulations, and intellectual property rights.
- **Quality Standards:**  
Trainers must ensure that the courses meet the quality standards set by Zobskill.com. The platform reserves the right to audit or review courses for compliance.
- **Timely Delivery:**  
Trainers must adhere to the schedules and commitments made to students for delivering the course content.

### 4. Course Listing and Approval

- Zobskill.com reserves the right to review and approve all course listings before they go live on the platform.
- Listings that violate these Terms or are deemed inappropriate will be rejected or removed without prior notice.

## 5. Revenue Sharing and Payments

- **Commission Structure:**  
Zobskill.com will deduct a 20% commission from each course sale. The remaining balance will be transferred to the Trainer excluding the GST component.
- **Payment Schedule:**  
Payments to Trainer will be made in 2 instalments. 1<sup>st</sup> instalment will be paid on the first day of training class and the 2<sup>nd</sup> instalment will be paid during the mid-course of the total course duration.
- **Refunds:**  
When a student qualifies for a refund, it will not be deducted from the Trainer's fees instead Zobskill.com will refund that amount to the eligible student once their score card is verified by us.

## 6. Intellectual Property

- **Trainer's Content:**  
Trainers retain ownership of their course materials. However, by listing on Zobskill.com, Trainers grant the platform a non-exclusive license to use, promote, and display the course content.
- **Prohibited Content:**  
Trainers must not upload content that is defamatory, infringing, obscene, or otherwise unlawful.

## 7. Termination

- **By the Trainer:**  
Trainers may terminate their account at any time by providing written notice to Zobskill.com.
- **By Zobskill:**  
Zobskill.com reserves the right to suspend or terminate a Trainer's account for violations of these Terms, failure to deliver promised services, or other breaches of trust.

## 8. Limitation of Liability

Zobskill.com is not liable for:

- Any disputes between Trainers and students.
- Loss of revenue or opportunities due to platform downtime or technical issues.
- Content uploaded by Trainers that violates intellectual property rights.

## 9. Confidentiality

- Trainers must keep all user data confidential and use it solely for the purpose of delivering the course.
- Misuse of user data will result in immediate termination and potential legal action.

## 10. Dispute Resolution

- **Disputes with Users:**

Trainers are responsible for resolving disputes with students regarding their courses. Zobskill.com may mediate at its discretion but is not obligated to do so.

- **Disputes with Zobskill:**

Any disputes between Trainers and Zobskill.com will be subject to arbitration under the jurisdiction of [Insert Location].

## 11. Restrictions on Sharing Personal Contact Information

- **Prohibition of Contact Sharing:**

Trainers are strictly prohibited from sharing personal contact details, including but not limited to **email addresses**, **phone numbers**, and **social media account details**, in any form. This includes:

- **Promotional Videos:** Any promotional or introductory videos uploaded on Zobskill.com.
- **Live Classes or Feedback Sessions:** Interactions with students during live training sessions or feedback activities.

- **Permissible Communication Channels:**

Trainers may only communicate with candidates via the following approved channels:

- **Zobskill Platform:** Direct communication through the integrated messaging or chat features on Zobskill.
- **Zobskill's WhatsApp Community Channel:** Managed and monitored by Zobskill for safe and professional interactions.

- **Breach of Terms:**

Sharing personal contact details with candidates sourced by Zobskill.com or through candidate referrals will be considered a **Breach of Contract**. In such cases:

- Zobskill reserves the right to take **legal action** against the Trainer.
- The Trainer's account may be **suspended or terminated** immediately without notice.

- **Monitoring and Enforcement:**

Zobskill reserves the right to monitor communications on its platform to ensure compliance with this clause. Violations will result in strict action as outlined above.

## 11. Amendments

Zobskill.com reserves the right to modify these Terms at any time. Trainers will be notified of changes, and continued use of the platform constitutes acceptance of the updated Terms.

## 12. Contact

For queries or support, Trainers may contact:

**Email:** [trainer@zobskill.com](mailto:trainer@zobskill.com)

**Phone:** +91 999 068 2323